

Burton Latimer Medical Centre Patient Participation Group

Minutes of the Patient Participation Group meeting held on 17 September 2018 at 6pm in the Conference Room, Burton Latimer Medical Centre.

Present: Ms H Corbett (Practice Manager); Mrs D Cox; Dr A Raja; Sue Grant; Rachel Zachariah; Denise Mawby; Bill Nelson (Note-taker).

In attendance:

1.	Apologies and Welcomes Apologies were received from: No apologies were received	Action:
2.	Minutes of the last meeting The minutes of the meeting held on 16 July 2018 had been previously circulated and were accepted as a correct record and signed by the Chair. The minutes would be posted onto the website and the Patient Participation Group Notice Board following the meeting.	Action: <ul style="list-style-type: none"> • DJC to post on the website • DJC to copy and put onto Patient Participation Group Notice Board
3.	Matters Arising. 3.1 CCE – the designated contact has now left the service. New contact to be developed, when established. 3.2 Finedon - communications issued; survey available online 3.3 Extra Access – Federation 360 has won contract; details TBC	Action: NFA due to time lapsed NFA NFA
4.	Lloyds Pharmacy – Steve Edwards has further meeting booked; new manager appointed; new system in place.	Action: SD to continue to monitor
5.	Antibiotics – Dr Raja reported that BLMC is in 97 th percentile for prescribing across the country & near top locally. Needs to be analysed and addressed, but it is acknowledged that patient profile & hospital treatment directives will be an influence. Leg ulcers are a concern. Posters and websites to stress need to avoid ABX where possible to support clinicians resistance to prescribe.	Action: All – further ideas, please!
6.	Flu Jabs - the successful approach to flu jabs pioneered previously has been enhanced and will be launched imminently.	Action: All – assistance on Action Saturdays if possible.
7.	Practice Newsletter – Any items for inclusion this week please	Action: All
8.	NAPP Groups - there is a new login system.	Action: DC to circulate
9.	New GP - A new GP, Dr. Aziz has joined the Practice.	Action: NFA
10.	Training Practice Status - in response to a question, Dr. Raja advised that plans are in hand to introduce Student Training in the new year.	Action: NFA
11.	Carer Support & Register – DM described the initiatives in Northants to register and monitor adult and child carers & suggested prompts for GPs to ask. Dr. Raja reported the day-to-day practical differences between the ideals and the realities. It has to be that carers and their supporters flag their individual	Action: Ideas for getting message over to carers and supporters - All

	needs and not wait for GPs to initiate enquiries.	
12.	Any other notified in advance business	Action:
13.	Date and Time of Next Meeting The next meeting will be on 20 November 2018 at 6pm in the Conference Room, Burton Latimer Medical Centre	Action: All

There being no further business the meeting closed at 7p.m.

Signed _____ (Chair) Date _____